HD947 GF7\_17 Vers.2





# Introduction

## **IMPORTANT:**

This document is intended for use by authorized NOKIA service centers only.

The purpose of this document is to provide some further service information for NOKIA 6150 phones.

It contains a lot of collected tips and hints, to find failures and repair solutions easily.

I will also give support to the inexperienced technicians.

Saving processe time and improving the repair quality is the aim of using this document.

We have build it up based on fault symptoms (listed in "Contents") followed by detailed description for further analysis.

It is to be used additionally to the service manual and other service information

like Service Bulletins, for that reason it doesn't contain any circuit descriptions or schematics.

#### All measurements are made with using of following equipment:

Nokia repair SW : Wintesla Version 6.10

DLL version : NSEKM-13 version 2.41.03

Nokia Module Jig : JBS-19
Digital multimeter : Fluke 73

Oscilloscope : Hitachi V-1565; Fluke PM 3380A

Spectrum Analyzer : Advantest R3361C with an analogue probe

RF-Generator / : Rohde & Schwarz CMD 53

**GSM** Tester

While every endeavour has been made to ensure the accuracy of this document, some errors may exist. If any errors are found by the reader, NOKIA should be notified in writing, using following procedure:

#### Please state:

Title of the Document + Issue Number/Date of publication Page(s) and/or Figure(s) in error

Please send to: Nokia GmbH

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Email: ams.sace-training@nokia.com





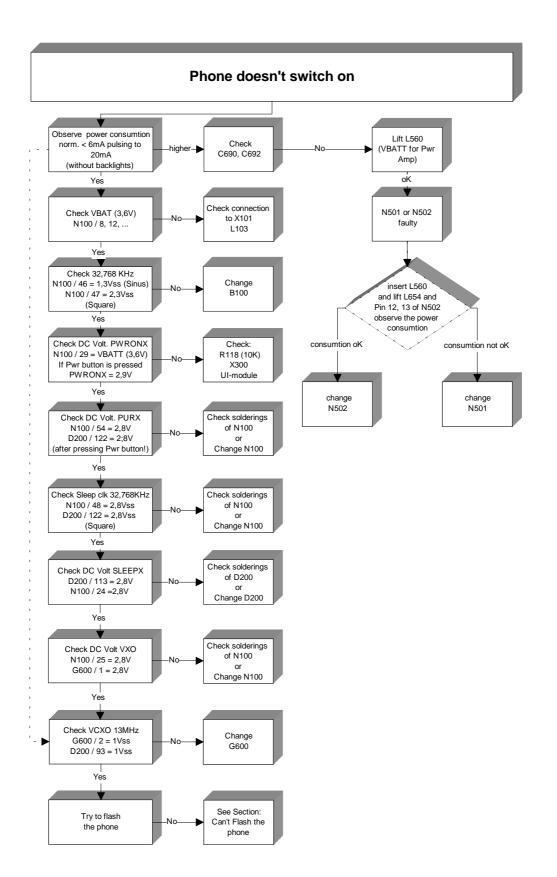
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# Doesn't switch on

Figure 1: doesn't switch on troubleshooting





#### N100 faulty/ poor soldering

- Check if voltage on Pin 29 drops of 700 mV during pressing the Power on button
- Check if there is a 32.768 kHz square wave on Pin 48
- Check if PURX Pin 54 goes up to 2.8 V DC
- Check if VXO Pin 28 goes up to 2.8 V DC

## B100 faulty 32,768KHz

• Check 32.768 kHz; 1 Vpp clock signal on B100

# G650 faulty 13 MHz

- Check VXO 2,8V DC on pin 1 from G650
- Check 13 MHz; 1 Vpp on output pin 2

## S001 User Interface

• Check if voltage on Pin 29 drops of 700 mV during pressing the Power on button

#### X300 UI Connector bend out

Check if voltage on Pin 29 drops of 700 mV during pressing the Power on button

#### R118 missing/poor soldering

• Check if voltage on Pin 29 drops of 700 mV during pressing the Power on button

#### D200 MAD faulty/ poor soldering

- Check 32.768 kHz square wave on Pin 124 (comes from CCONT Pin 48)
- Check 13 MHz on Pin 93 (comes from G650)
- Check VBB 2.8 V DC
- Check PURX 2.8 V DC on Pin 122 (comes from CCONT Pin 54)
- Check SLEEPX 2.8 V DC 0n Pin 113
- Resolder MAD complete

#### D210 FLASH faulty / poor soldering/empty

- Check VBB 2.8 V DC on Pin 37
- If power consumption is around 20mA try to flash the phone
- Resolder FLASH completely

## L103 faulty/ poor soldering

• Check VB on J232 or pin 8 from CCONT

## X101 / X102 contacts bend out/ dirty

• Check if VBATT and Gnd are connected

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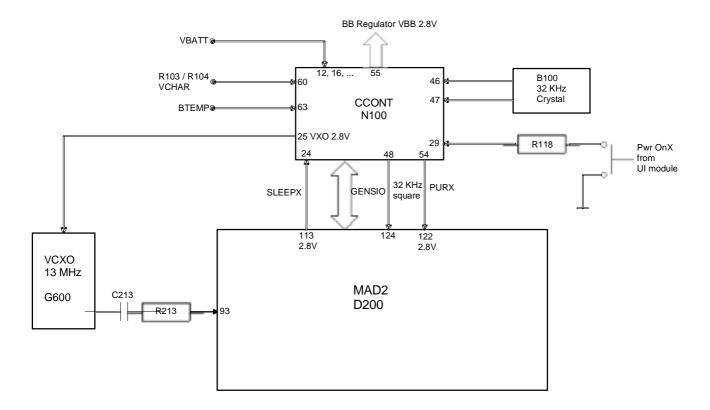
#### N501 / N502 short circuit

- If there is a short circuit on VBATT, lift L560 and check again
- If the current is OK one of the two PA are faulty
- Assemble L560 back and lift L654 and pin 12 and 13 from N502
- If the current are OK N502 are faulty, if not N501 are faulty
- If the PCB is burnt, swap the phone

## C680; C682 / short circuit

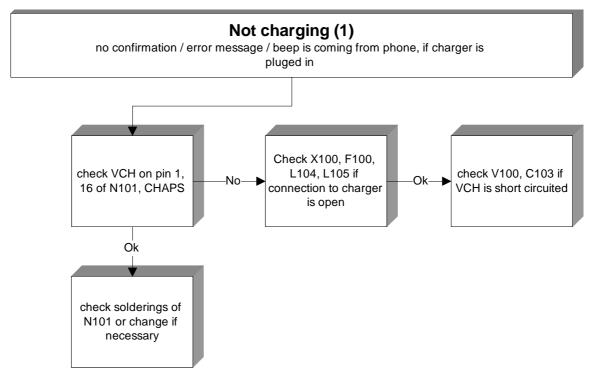
• Lift the capacitor and check again

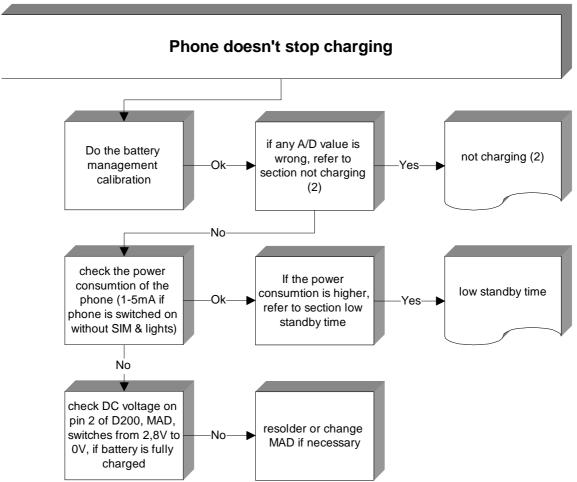
Figure 2: Block diagram of switching on routine



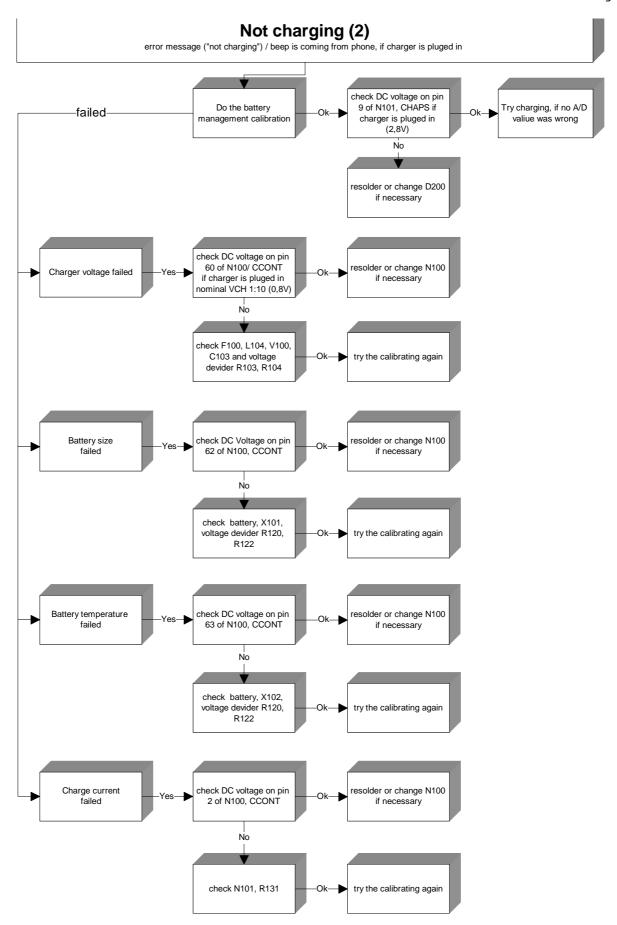


# Not charging











# F100 faulty

• Check resistance of F100 (0 $\Omega$ )

#### V100 faulty

• Check resistance of V100 (50K $\Omega$  in circuit)

#### L104 faulty Vcharge

• Check resistance of L104 (0 $\Omega$ )

#### L105 faulty Charge ground

• Check resistance of L105 (0 $\Omega$ )

#### C103 faulty short circuit on Vcharge

• Check resistance of C103 (50K $\Omega$  in circuit)

## N101 faulty/ poor soldering

- Check PWMOUT on Pin 7 (1 Hz standard charger / 32Hz fast charger)
- Check if CHARLIM on Pin 9 is 2.8V DC

## N100 faulty/ poor soldering

- Change if any A/D value is out of limit but the DC voltages are ok.
- If DC voltages are wrong, check corresponding voltage dividers
- Check PWMOUT on Pin 56 (1 Hz standard / 32 Hz fast)

## X100 faulty/ poor soldering

• Check connection of Vcharge; charge ground; charge control

#### X101 BSI; X102 BTEMP

 Check connection if battery size or battery temp A/D are out of limit

#### V102 faulty

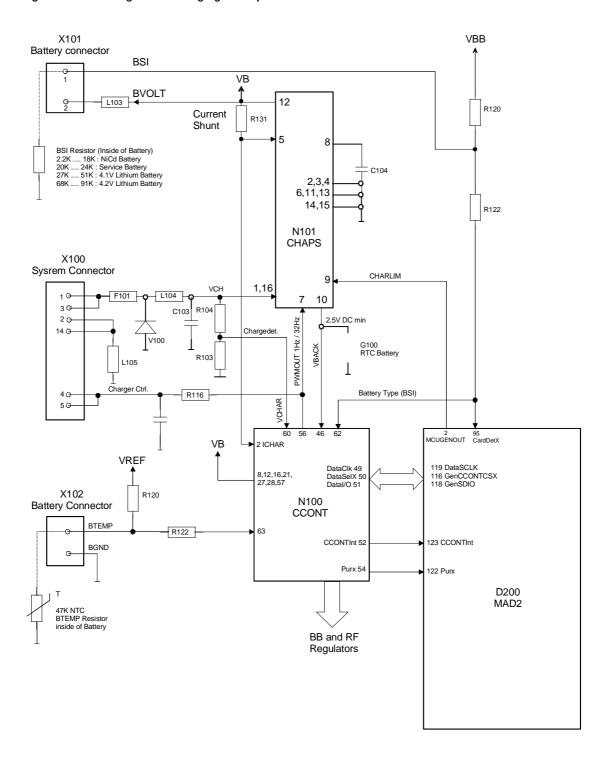
• Check if there is a short circuit in charge control line

#### **Energy management Calibration**

- If charging stops to early
- If message "not charging appears on LCD"
- If any part in charging circuit has changed
- If any A/D value is out of limit, check the corresponding DC Voltages on CCONT

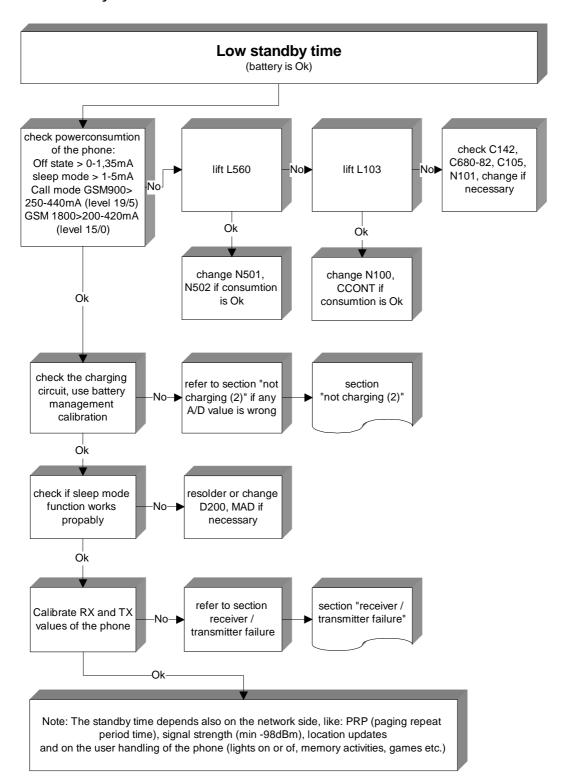


Figure 3: Block diagram of charging concept





# Low Stand by time



N501 / N502 / N100 / N101 / D200 / Battery calibration - faulty

Check the current consumption in different operations mode



Figure 4: current consumption values

Function mode	Minimum current in mA	Maximum current in mA
Off state	0	1,35
Sleep mode	1	5
Call mode GSM 900	250	440
Call mode GSM 1800	200	420

- Disconnect the PA's N501 / N501 lift L560 and check the current again
- Check if the current consumption comes from the first or second side of CCONT lift L103
- Check C105, C142 or N101
- Check soldering of the MAD
- Change MAD
- calibrate Battery value if charching stop to early or battery are to hot after charching (see also chapter "Not charging)

Note! The Stand by time depends on the network side and of the user handling

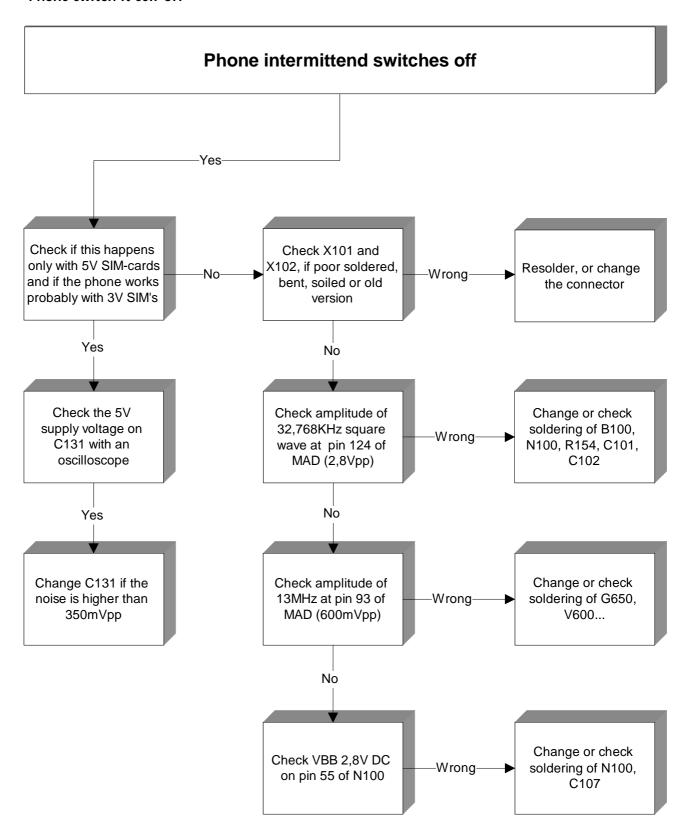
## Intermittent doesn't switch on

#### D210 FLASH faulty

- Check if the handset switch on after removing the battery for few seconds or after connected it with the charger or headset
- D210 Flash internal fail



#### Phone switch it self off

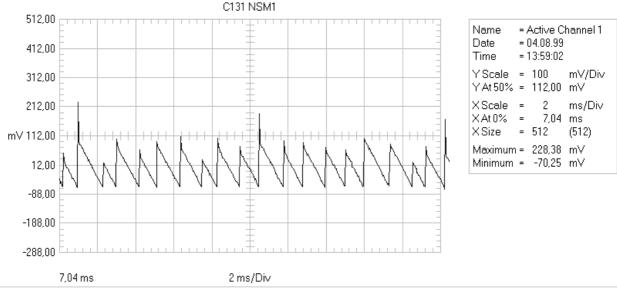




## C131 10µF/10V

- Check that the handset work with 3V SIM-cards
- Check that the 5V voltage over the capacitor C131 are around 4,8V-5,2V with maximal 350mVpp noise overlap (look to the diagram below)

Figure 5: maximal noise on C131



Maximum noise on C131 with 5V SIM-card

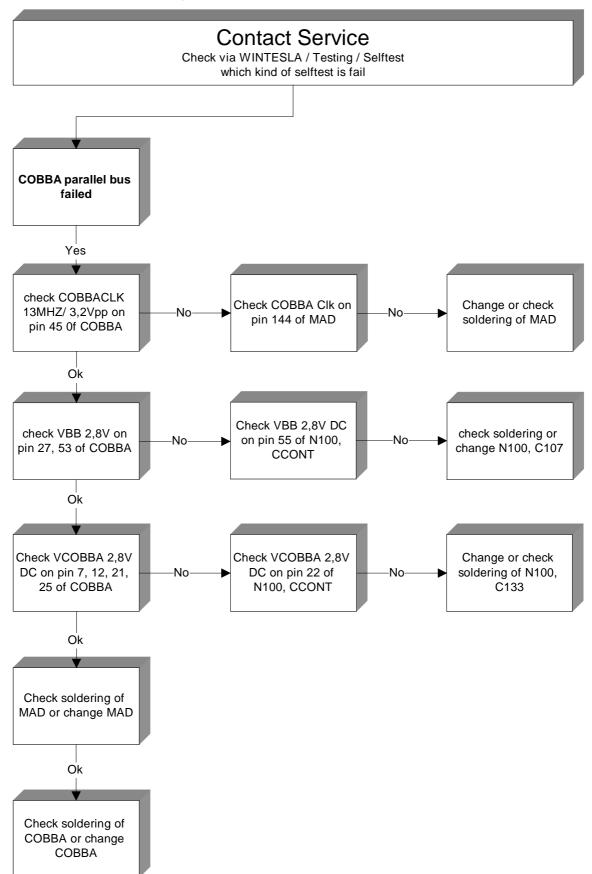
## Switch it self off- contact service on the display

# D200 MAD faulty / poor soldering

- Check the amplitude of the 32,768KHz square wave on pin 124 (comes from CCONT pin 48)
- Check the amplitude of the 13MHz clock frequency pin 93 (from G650)
- Check VBB 2,8V DC
- Resolder MAD
- Internal error of MAD



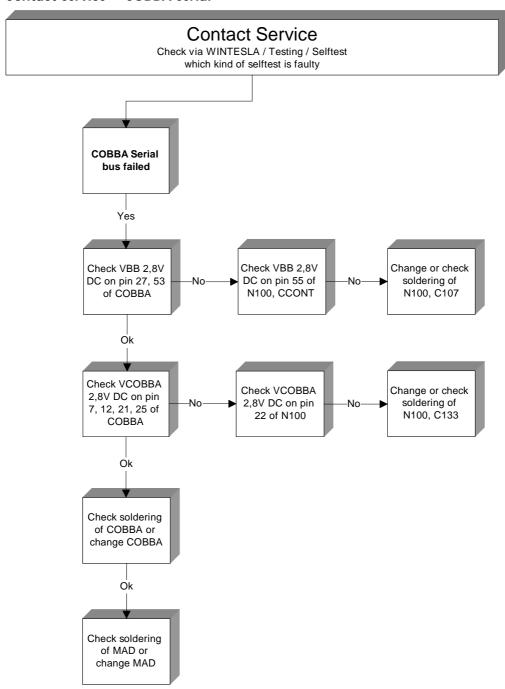
# Contact service - COBBA parallel bus failed







#### Contact service - COBBA serial



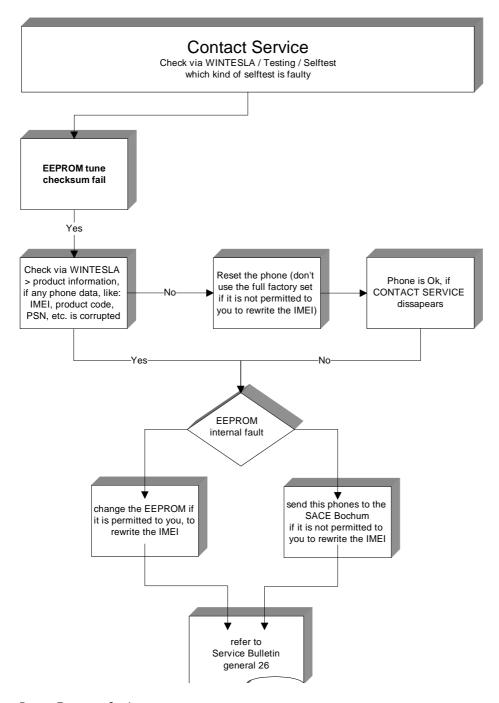
## N250 COBBA faulty / poor soldering

- Check VBB 2,8V DC on pin 27, 53 from COBBA
- Check VCOBBA 2,8V DC on pin 7,12,21,25, from COBBA
- Check COBBACKL 13MHz 3,2Vpp pin 45 from COBBA
- Resolder COBBA
- Internal error of COBBA

Note! Rewrite SIMLOCK and IMEI entries with use of the Nokia security SW (SSSW) and make a SW-update or send this phones to the SACE, if this procedure is not permitted to you



## Contact service – Eeprom tune checksum fail



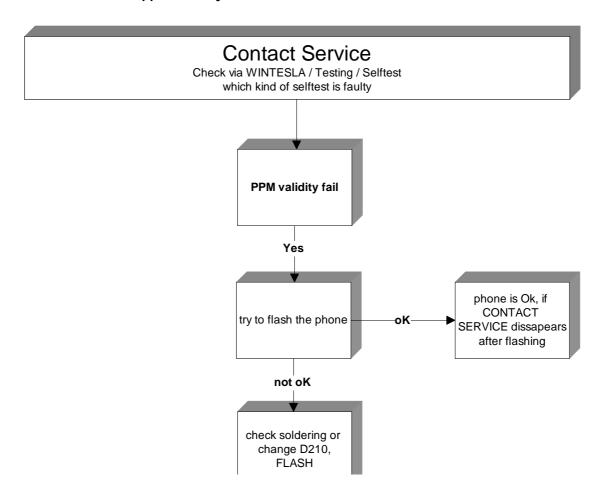
#### D230 Eeprom faulty

- Check with wintesla if IMEI or product data are corrupt
- Don't use the "Full factory sett" with wintesla, otherwise the IMEI will be change to guestion marks
- Change the Eeprom if it's permitted for you and write all ID data (IMEI, product code...) back
- If you aren't allowed to change the Eeprom and the IMEI is missing, write a note with a little comment, and send it together with the phone to the SACE



Note! Rewrite SIMLOCK and IMEI entries with use of the Nokia security SW (SSSW) and make a SW-update or send this phones to the SACE, if this procedure is not permitted to you

## Contact service - ppm validity

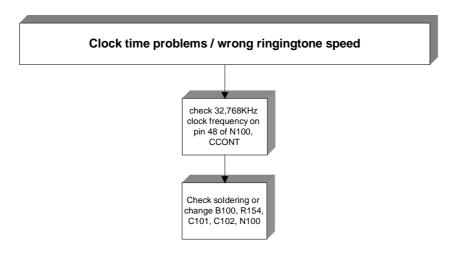


# SW / D210 Flash faulty / poor soldering

- Check if the fault disappear after update the handset
- Resolder D210 Flash
- Internal error of Flash

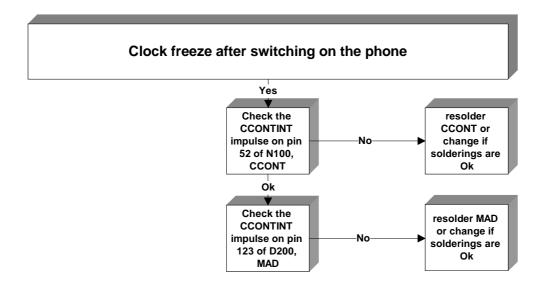


# Clock time or user settings problems



Clock time / Ringing tone is to fast or to slowly 32,786KHz Sleep oscillator

- Check that the sleepclk 32.768KHz square wave frequency on pin 48 CCONT isn't higher or lower
- Check the crystal B100, R154, C101, C102, N100



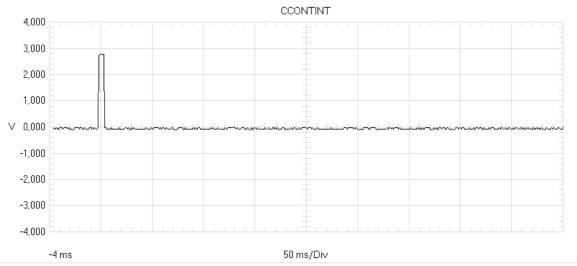


Clock will freeze after switch on

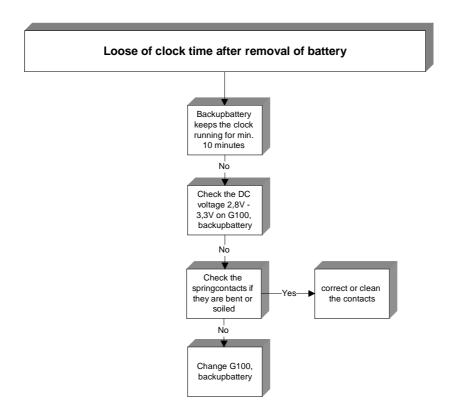
CCONTINT short circuit / break

- Check the CCONTINT impulse on pin 52 CCONT or pin 123 MAD (see the diagram below)
- Check pin 52 CCONT pin 123 MAD short circuit or break

Figure 6: CCONTINT impulse



CCONTINT mesurable, afer connect or disconnect a charger (ACP-7/9) Measurement point J223 or pin 52 CCONT, pin123 MAD



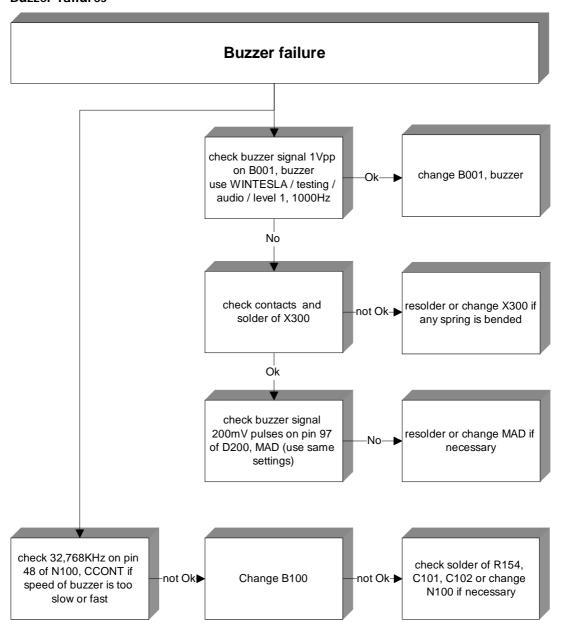


Loos the clock time if the battery is empty or removed for few minutes

G100 Back up battery faulty / disconnect

- Check the voltage 2,8V-3,3V over the back up battery connected to the PCB in the service modus
- Check the spring contacts
- Clean the back up battery contacts on the board

#### **Buzzer failures**



#### B001 / UI-module

- Check buzzer signal about 1Vpp pulses (use WINTESLA / testing / audio Level 1, 1000Hz)
- Change component if signal is ok



## X300, board to board connector

- Check soldering
- Check contact springs, change component if bent

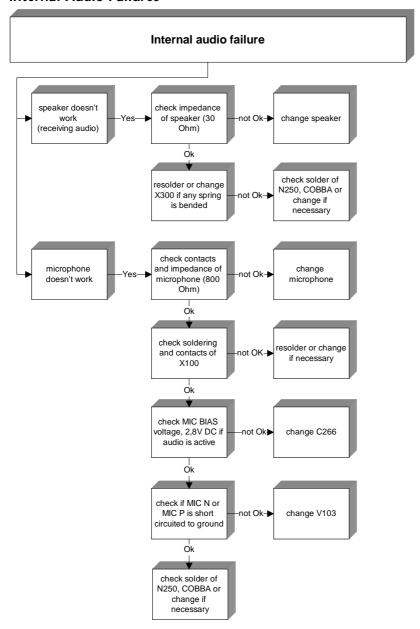
#### D200, MAD

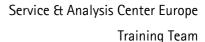
 Check buzzer signal on Pin 97 (200mV pulses) use WINTESLA / testing / audio Level 1, 1000Hz

# B100, 32.768KHz crystal

- Change component if ringing tone speed is to low or high if a call comes in. If you pick a ringing tone from the menu, the speed is normal.
- In this case, also the clock is running wrong if the phone is switched off.

#### **Internal Audio Failures**







#### Speaker

No / quiet / distorted receiving audio signal

- Check the mechanic of speaker, contacts, membrane, soiling
- Check resistance of speaker (about  $30\Omega$ )

## Microphone

No / quiet / distorted transmitting audio signal

- Check contacts of microphone
- Check resistance of microphone (about  $800\Omega$ )

#### X300

- Check soldering
- Check contacts (change connector if bent)

#### X100

- Check microphone spring contacts
- Check soldering

#### V103

• Check resistance from MIC N or MIC P to ground (about 1K $\Omega$  and 2K $\Omega$ ) change component if resistance is 0 $\Omega$ 

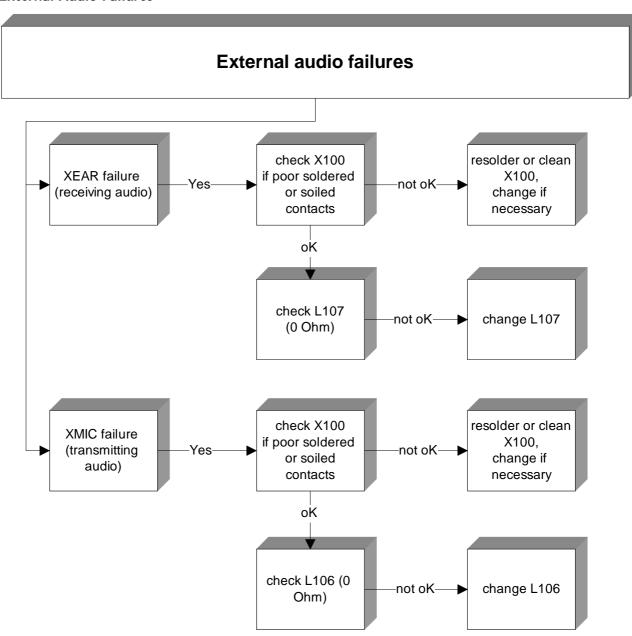
#### C266

• Check MIC BIAS voltage 2.8V DC collector V 250 if audio is active (use WINTESLA / testing / audio)

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## **External Audio Failures**



#### L106

• Check resistance of coil (0 $\Omega$ ), if there is no XMIC

#### L107

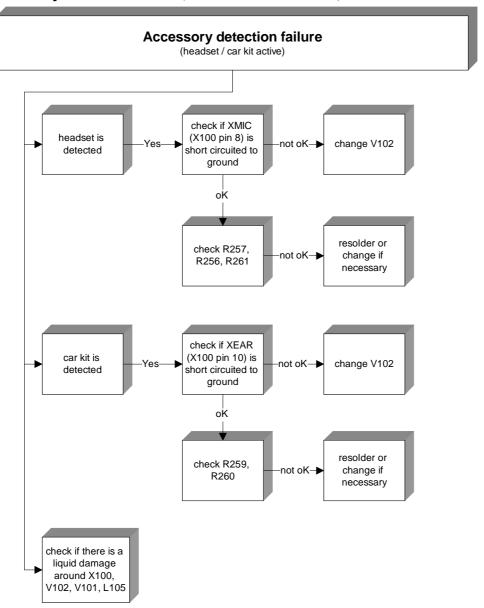
• Check resistance of coil (0 $\Omega$ ), if there is no XEAR

## X100

- Check soldering
- Check contacts (soiling)



# Accessory detection failure (headset / car kit active)



#### V102

- Check the resistance of XMIC to ground if headset is detected
- Check the resistance of XEAR to ground if car kit is detected
- Change component if resistance is low

## R259 / R260

• Check soldering and resistance of components if car kit is detected ( $45K\Omega$  /  $22K\Omega$  inside PCB)

## R256 / R257 / R261

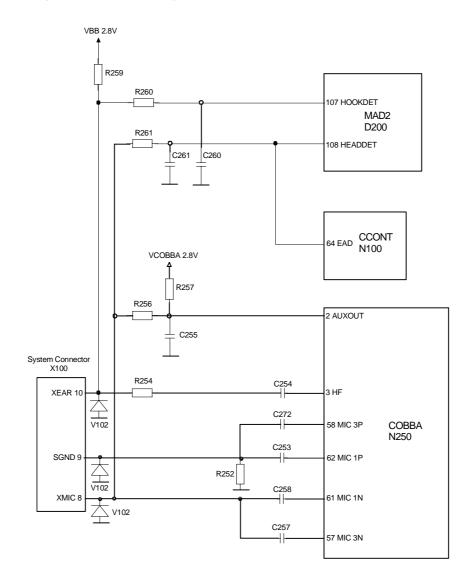
• Check soldering and resistance of components if headset is detected  $(2,2K\Omega, 45K\Omega, 22K\Omega \text{ inside PCB})$ 



# Liquid damage

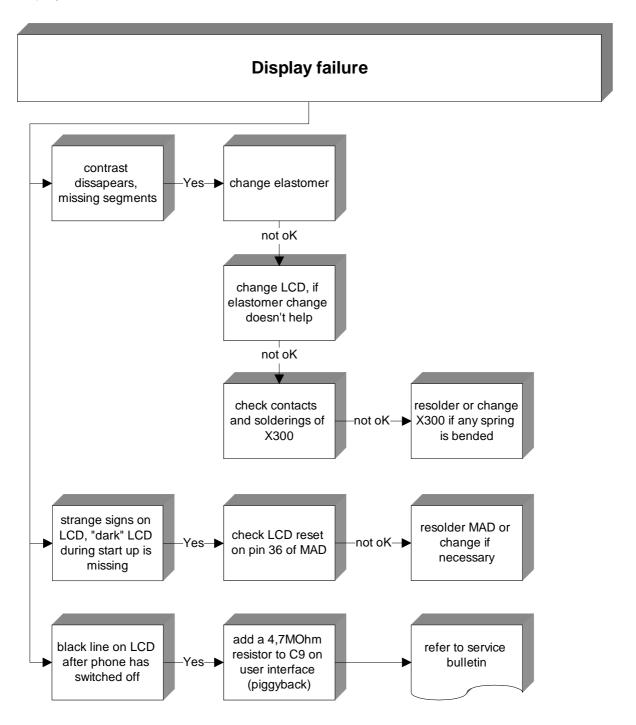
Check if there is a liquid damage around X100, V101, V102 and L105)

Figure 7: Block diagram of audio switching concept





# **Display Failure**





#### Elastomer

Change Elastomer if contrast disappears, missing segments

Figure 8: different types of Elastomer



# LCD / UI Modul

- Change LCD if elastomer change doesn't help
- The PCB version UE4\_13 makes better contact between PCB and the Elastomer, pad size of the LED's are modifided

Figure 9: different types of LCD's

Philips LCD



Seiko LCD



NO capacitors

capacitors inside

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#### X300

- Check solderings
- Check contacts (change connector if bent)

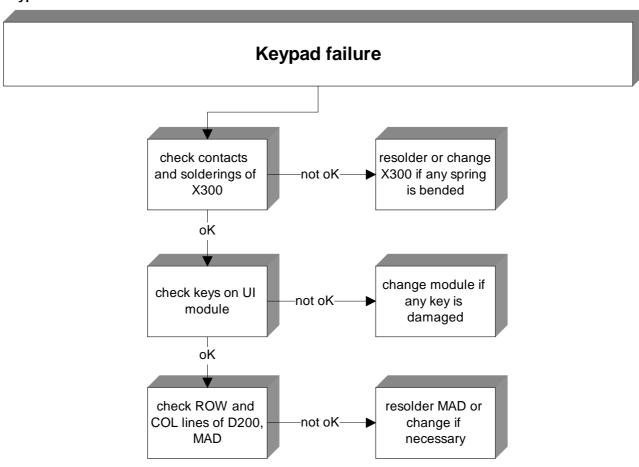
#### D200

• If there are wrong signs on LCD and the filled LCD during start up is missing, check LCD reset on JBS-19 Test Pin 25 or D200/ 36 during start up

#### UI-module

- Check LCD contact Pads, clean if soiled
- Change if elastomer and LCD change doesn't help

# Keypad failure



#### X300

- Check soldering
- Check contacts (change connector if bent)

#### D200

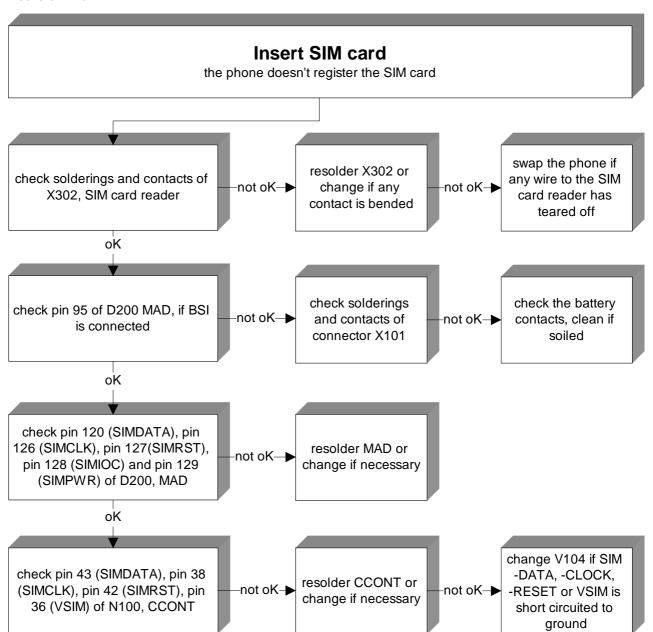
• Check ROW (5:0) and COL (4:0) lines



#### **UI-module**

• Check keys on UI, change UI-module if any keydome is damaged

#### Insert SIM CARD



#### X302, SIM card reader

- Check soldering
- Check contacts (change connector if bent)

## X101, battery connector

Check BSI connection to D200 / 95 CardDetX



# D200, MAD

Check SIM card -DATA (Pin120), -Clock 3,25MHz (Pin 126), -Reset (Pin 127), -IOC (Pin 128) and -Power (Pin 129)

## N100, CCONT

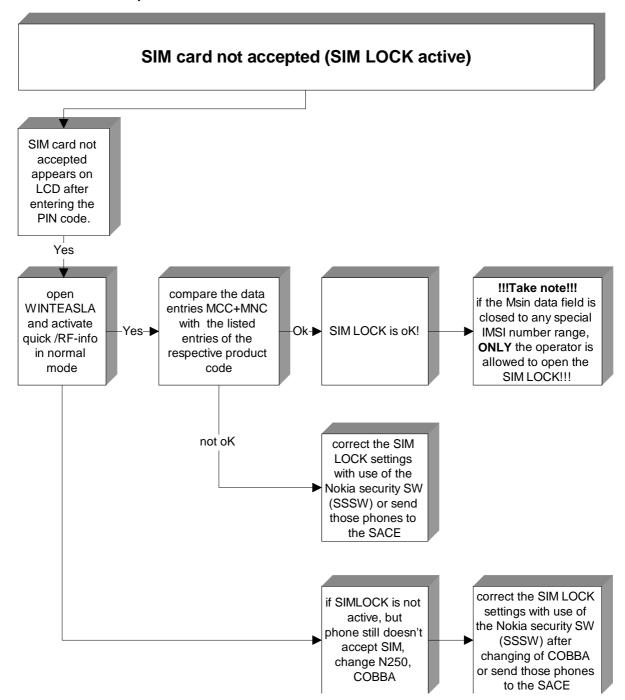
• SIM card -DATA (Pin 43), -Clock 3,25MHz (Pin 38), -Reset (Pin 42) and VSIM 3V/5V DC (Pin 36) depends on SIM card

## V104

 Change component if SIM -DATA, -Clock, -Reset or VSIM is short circuited to ground



SIM card not accepted, SIM LOCK failure



- If message "SIM Card not accepted" appears on LCD after entering PIN code,
   a SIM LOCK is activated in this phone.
- Initialise phone into normal mode and activate Quick/ RF-info (WINTESLA) compare the SIM LOCK entries with the references from the operator

# N100, CCONT

Refer to insert SIM Card procedure

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# N250, COBBA

 Change COBBA if all SIM LOCK entries and SIM card signals from CCONT are ok

Note! Rewrite SIMLOCK and IMEI entries with use of the Nokia security SW (SSSW) and make a SW-update or send this phones to the SACE, if this procedure is not permitted to you

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Figure 10: No SIMLOCK set to the phone

```
Phone Mode:
   NORMAL
Phone Version:
  V 5.31 19-02-99 NSE-3 (c) NMP.
Serial Number:
   490518/10/020919/4
SIM Lock Settings:
    SimLock
             Status
                               Counter
                     Туре
                                         Data
    Ll
             0pen
                     Factory
                                  0
                                         Mcc+Mnc 00101
    L2
                                  0
                                         Gidl
             0pen
                     Factory
                                                 0000
    L3
             0pen
                     Factory
                                  0
                                         Gid2
                                                 0000
    L4
             0pen
                     Factory
                                  0
                                         Msin
                                                 0000000001
```

```
Phone Mode:
   NORMAL
Phone Version:
  V 5.11 19-02-99 NSE-1 (c) NMP.
Serial Number:
   490520/20/083049/9
SIM Lock Settings:
   SimLock
              Status Type
                                Counter
                                          Data
   Ll
              Closed User
                                   0
                                          Mcc+Mnc 20801
              Closed User
                                   0
                                          Gidl
   L2
                                                   0000
   L3
              Open
                      Factory
                                   0
                                          Gid2
                                                   0000
   L4
                                   0
                                                   0000000000
              0pen
                      Factory
                                          Msin
```

Figure 11: SIMLOCK is set to operator OLA France



# SIM LOC DATA NSM-1

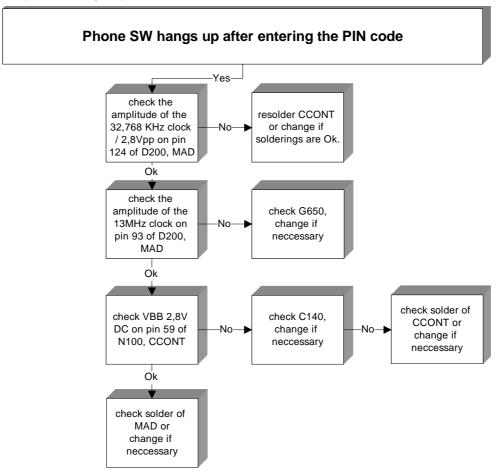
Figure 12: List of current SIM LOCK phones NSM-1

Product-Code NSM-1	SIM-LO	CK-DATA	Operator
0502586	Mcc+Mnc Msin	21401 0000000000	AIRTEL
0502581	Mcc+Mnc Msin	23433 0000000000	ORANGE
0502570	Mcc+Mnc Msin	26803 ?????????	OPTIMUS
0502582	Mcc+Mnc Msin	23430 ?????????	ONE2ONE
0502571, 0503476	Mcc+Mnc Msin	23205 ?????????	CONNECT
0502587	Mcc+Mnc Msin	2140; ?????????	MOVISTAR
0502824	Mcc+Mnc Msin	20420 0000000000	DUCHTONE
0503022	Mcc+Mnc Msin	20416 0000000000	PROXIMUS
0503126	Mcc+Mnc Msin	23201 ?????????	MOBILKOM
0503138	Mcc+Mnc Msin	26801 ?????????	TELECEL
0503160	Mcc+Mnc Msin	21403 ?????????	AMENA
0503142	Mcc+Mnc Msin	26806 ?????????	TMN
0503611	Mcc+Mnc Msin	28010 ?????????	SFR
0501437, 0501438, 0501883, 0501884 0501885, 0501888, 0502238, 0502239 0502240, 0502241, 0502242, 0502243 0502348, 0502420, 0502426, 0502427 0502583, 0502584, 0502585, 0502589 0502590, 0502690, 0502691, 0502774 0502996, 0502997, 0503110, 0503504 0503709	NO SIM-LO	CK	

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# The phone hangs up after insert the PIN-code



## D200 MAD faulty / poor soldering

- Check the amplitude of the 32,768KHz square wave on pin 124 (comes from CCONT pin 48)
- Check the amplitude of the 13MHz clock frequency pin 93 (from G650)
- Check VBB 2,8V DC
- Resolder MAD
- Internal error of MAD



# Low receiver signal strength indicator

# Antenna faulty / wrong - Tuning

- Check the code of the antenna label (see below)
- Check the receiver signal indicator with a new antenna
- Retune the handset

Figure 123: Antenna codes

NMP CODE	DESCRIPTION	TYPE CODE (Stamped in helix antenna)	NOTE
0660178	ANTENNA FXD 890-960/1710-1880 MHz	DGPxxxxx	NSM-1*
0660160	ANTENNA FIXED HELIX 890-960 MHz	SGSxxxxx	NSE-1/3*
0660145	HELIX 1710-1880 MHz PCN	SPNxxxxx	NSK-1/3*

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#### No service

#### 13MHz VCTCXO G650 out of range

Check the 13MHz reference frequency pin 15 N600 (SUMMA) or pin 2 from G650, set first the module in service mode, a frequency error higher +-50Hz can create deviation of the IF frequencies

## X560 Antenna connector mechanical faulty

- Check the handset with the external antenna
- Check the resistor "00hm" from the internal antenna pad to the "in" pin from X560

## B100 32,768KHz crystal

Check the amplitude of the 32,768KHz square wave on pin 48 from CCONT



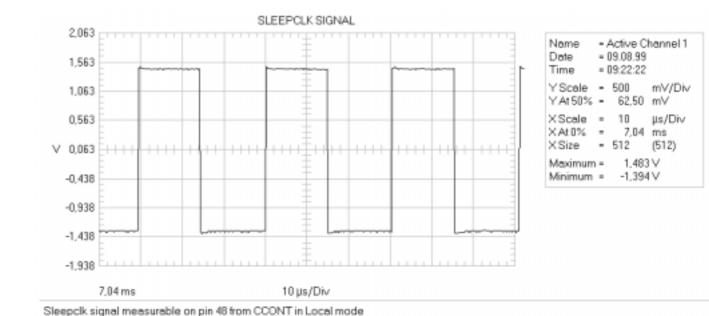


Figure 13: Sleepclock signal

No RX (no rx calibration...RSSI reading fixed value)

MAD / COBBA / R263 faulty

- Check if the 13MHz IF frequency on pin 22,23 COBBA change the amplitude if the generator frequency level are change
- Check if the RXC impulse on pin 36 N600 (SUMMA) change the amplitude if the generator frequency level are change
- Check R263 if any or low signal are measurable
- Change MAD
- Change COBBA (Think about SIM-LOC data and new update after change it)

#### No RX (no rx calibration...RSSI reading high difference)

Z560 Duplexer faulty / poor soldering

- Check the rx signal on the ANT pin and on the out going pins RX-G or RX-D
- Check that the signal attenuation between duplexer "in" and "out" is around 2dbm-5dbm depending on the receiver band
- Resolder the duplexer or change it

#### No RX (no rx calibration...RSSI reading highest value)

## Z600 / Z601 faulty / poor soldering

- Check the 73MHz IF frequency on Z600
- Check the components C511, C512, L503, L504 if the signal amplitude is different between the two lines
- check the soldering of Z600 or change it
- check the 13MHz IF frequency on Z601, around 3dbm attenuation between signal-in and signal-out
- check the soldering of Z601 or change it

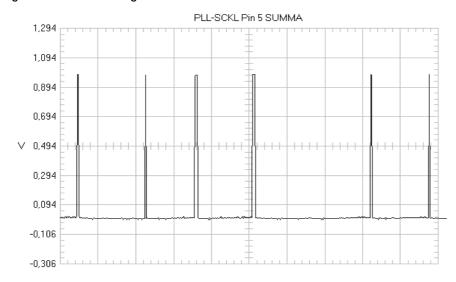


No RX (no rx calibration...RSSI reading highest value)

# N600 SUMMA faulty / poor soldering

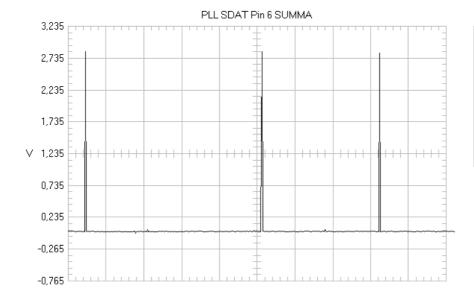
- check the UHF- and VHF oscillator frequency
- check the control-lines for the PLL, pin 5, 6, 7 from N600 (see the diagrams below)
- check the UHF-VC on pin 21 N600 1,9V-3.2V depending of the channel
- check the VHF-VC on pin 12 N600 2,6V
- check the 5V VCP supply voltage drop over R606 (normal 0,2V)
- change the N600 SUMMA

Figure 14: PLL-SCKL Signal



= Active Channel 1 Name = 03.08.99 Date = 14:13:46 Time YScale = 200 mV/Div YAt50% = 494,00 mV XScale = ms/Div XAt 0% = 7,04 ms = 512 (512) XSize Maximum = 982.25 mV Minimum = -6.88 mV

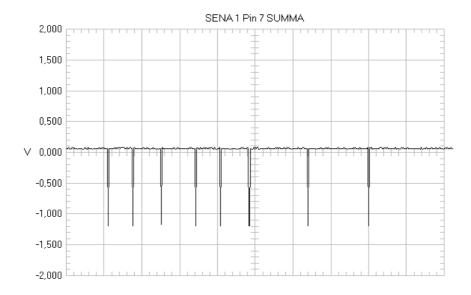
Figure 15:PLL-SDAT Signal



Name = Active Channel 1 = 03.08.99 Date Time = 14:17:06 YScale = 500 mV/Div 1,235 V YAt50% =XScale = ms/Div X At 0% = 7,04 ms XSize = 512 (512) Maximum = 2.835 V Minimum = -17,19 mV

Figure 16:PLL-SENA Signal





= Active Channel 1 Name Date = 03.08.99= 14:05:04 Time YScale = 500 mV/Div YAt50% = 0,00 mV XScale = 2 ms/Div 7,04 ms X At 0% = = 512 (512) X Size 80,78 mV Maximum = Minimum = -1,191 V

#### Call breaks / No service

G550 UHF Oscillator out of range or high spurious emission

- check the UHF frequency on G550 for high spurious or deviation
- check the UHF-VC on pin 21 N600 1,9V-3.2V depending of the channel
- check the 5V VCP supply voltage on pin 13, 22 from N600 SUMMA or pin 32 from CCONT
- check R507 10Kohm, C542 1nF

#### No Call / service O.K.

#### N100 CCONT faulty

- check if the "Insert SIM-card" message appear sometime on the display
- check if it's possible to read the saved phone numbers of the SIM-card
- Resolder CCONT
- Change CCONT

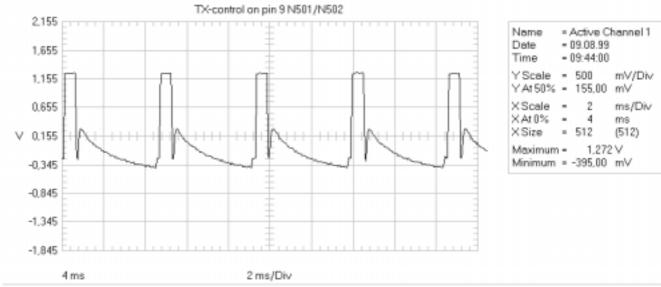
#### No TX – Power or to low

#### N501 / N502 / X 560 faulty

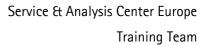
- Check the power supply Vbat N502 pin 2,3,4,12,13 / N501 pin 4,6,11,12,13
- Check the input power on pin 8 N501/ pin 6 N502 depend of the band (nominal Odbm)
- Check the outgoing power on pin 12 or 13 N501/ N502
- Check the TX-Power control on pin 9 N501/ N502 ,1Vpp-1,5Vpp / 0,4..V 0,9..V DC depend of the power-level (see the diagram below)
- Change the PA if no power or to low power comes out
- Check the TX-Power on the antenna IN/OUT pads from X 560
- Check the X560 connector if it's a high attenuation



Figure 17: TX-Control Signal



TX-control line measurable on pin 9 from N501/N502





# Change history

Orginator	Status	Version	Date	Comment
Jose	Draft	0.2	20.09.1999	First public version
Marquez				·
	Draft	0.3	01.10.1999	Example for AMS
	approved	1.0	19.10.1999	SIM-LOC entries up-dated